

August 13, 2012

Dear TNECA Owner,

We are pleased to inform you that beginning 7/31/2012, the Association has taken over our propane program from Treetops. In doing so, each Owner will save approximately 20% on their propane costs. This figure (20%) represents the mark up that was being charged to us by the Resort.

In taking over the program we must pay Treetops for the inventory of propane that was in the tanks at 7/31/2012 (excluding the markup). You can view this as owning a cottage having the propane company come out and fill your tank for the first time. Your portion of this cost is based on your unit's percent of actual propane usage for the period September 28, 2011 through December 31, 2011. This amount is included on your 4<sup>th</sup> quarter 2012 invoice.

When the tanks are filled up again, the same formula will be used. Specifically, each Owner will be billed for the fill-up based on their actual percentage of usage via meter readings beginning on the date the tank was last filled to the date the tank was refilled. The billing will occur on the quarterly dues statement following the fill-up. If your tank is not filled up during the quarterly billing period, you will not receive a bill. We will be doing meter readings so when you are billed, it will be on actual usage. As stated above, this will save each Owner up to 20% per gallon of propane used compared to what was billed to us by Treetops.

We will cover this in a bit more detail at the upcoming Association meeting. Alternately you can email us with any questions or concerns at [TNECABoard@Treetopsnortheastates.com](mailto:TNECABoard@Treetopsnortheastates.com)

Sincerely,

Ed Montgomery  
President, Treetops North Estates Condominium Association